

## TERMS AND CONDITIONS FOR VISA AND IMMIGRATION SERVICES

Thank you for choosing Trip2CountryTravel & Tours ("we", "us", "our") to provide visa and immigration services to you ("you", "your"). These terms and conditions ("Terms") govern the provision of our services to you and set out the rights and obligations of both parties.

1. Our Services

We provide visa and immigration services to assist you in obtaining the necessary visas and permits to enter and remain in your destination country. Our services include:

- Conducting a comprehensive review of your visa and immigration application;
- Advising you on the appropriate visa category and requirements;
- Preparing and submitting your visa and immigration application to the relevant authorities;
- Liaising with the relevant authorities on your behalf; and
- Providing ongoing support and advice until your visa is granted.
- 2. Fees and Payment

Our fees for our services are set out in our fee schedule, which will be provided to you upon request. You agree to pay us the fees based on agreement before we commence work on your application.

3. Refunds

We will only provide a refund of our fees if we are unable to provide our services due to circumstances beyond our control, such as changes in immigration policy or regulations.

4. Limitation of Liability

We will provide our services with reasonable care and skill. However, we are not responsible for any loss or damage that you may suffer as a result of factors beyond our control, such as delays in the processing of your application by the relevant authorities, or if your application is refused or delayed for reasons outside of our control. We are also not responsible for any loss or damage that you may suffer as a result of your failure to provide accurate or complete information to us.

5. Confidentiality

We will keep all information provided by you confidential, subject to any legal or regulatory requirements. We will not disclose any of your information to third parties without your consent, unless required by law or where necessary for the provision of our services.

6. Termination

Either party may terminate our engagement at any time by providing written notice to the other party. If we terminate our engagement, we will refund any fees that you have paid to us for services that we have not yet provided.

7. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of [Jurisdiction], and any dispute arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of [Jurisdiction].

8. Changes to Terms

We may amend these Terms from time to time by providing you with notice of the amended terms. Your continued use of our services after receiving notice of the amended terms will constitute acceptance of the amended terms.

9. Intellectual Property

All intellectual property rights in any materials or documents prepared by us in connection with the provision of our services, including any reports, analyses, or recommendations, shall remain our property. You may use such materials or documents solely for the purpose of obtaining the visa or permit for which they were prepared.

By engaging our services, you acknowledge that you have read and understood these Terms and agree to be bound by them. If you have any questions or concerns, please do not hesitate to contact us.